

PSA Update:

The PSA has approximately 200 miles of water lines, 50 miles of gravity sewer lines, 25 miles of force main sewer line, 795 fire hydrants, 12 sewer pump stations, 12 water storage tanks, several wells and several water booster pump stations. The PSA's Water systems are as follows: Cana, Exit 1, Fancy Gap, Regional, Tower Road and Hillcrest Estates. The PSA's Sewer systems are as follows: Fancy Gap, Woodlawn, Gladeville/Cranberry, Hillsville and Loves. All of this is operated and maintained with a staff of 5 full time and 3 part time in field and 3 office staff employees.

- Total of 62 work orders in February 2022 (check pressure, check for leak, turn-off, turn-on, etc)
- Construction, Maintenance and Operations items completed –*ATTACHED DAILY SHEETS
- Miss Utility Markings (0 emergency, 74 water and 27 sewer tickets)
- Office items completed-
 - Daily-customer service, deposits, review of payments, bills, invoices, scan checks, balance bank statements, close-out, etc.
 - Monthly-meter reading (office staff and field staff), print bills, print late-bills, prepare cut-off list, close-out, balance bank statements, etc.
 - Rate study-continue
 - Researching new cloud-based billing software

February/March Updates

Water Leaks Repaired

- Lakeside Dr
- Well on 221 (PSA Staff)
- Glendale Road
- Creekview Road

Meter

- 214 Oak Grove Road
- 2" line extension Arbor Lane /meter
- 6" line extension Pine City /meter
- 67 Knob Hill Road
- 120 Knob Hill Road
- 1259 Floyd Pike 1" meter
- 1050 Deerfield
- 285 Island Drive (PSA Staff)
- 677 Lincoln Road (PSA Staff)

Repairs

- Pump Exit 1
- Pump Crooked Creek

Samples

- 1st quarter samples
- 18 Bacteria Samples